

Improvement Objective

IO 2 - Make Caerphilly a safer place to live

Outcomes:

1. Improve citizen perception in feeling safer in their community
2. Increase public confidence in services we deliver (in partnership)

Other evidence links:

 [IO 2 Media Releases - Evidence 2011-12](#)

 [Mar 2012 - IO2 & OA 6 Policy Watch Briefing](#)

A greener place Man gwyrdach



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[2012/13 - Progress Summary \(April-Sept\)](#)

“The SCCSP continues to work in partnership to reduce crime and disorder in Caerphilly county borough. One of the SCCSP’s current priorities is to “Reduce anti-social behaviour and improve the street scene.” The SCCSP has been working hard alongside partners, community groups and local volunteers to address this priority and related issues through a number of means. This includes initiatives such as: The Safer Caerphilly Four Strike Process, Project Bernie, The Street Pastors, Victims Champion and the Street Pride Initiative. All of this work has culminated in an excess of 40% reduction in Police recorded anti-social behaviour across the county borough (when, compared to the same period last year). This is backed up by a fall in reports of anti social behaviour incidents made to the Council.

The Anti-Social Behaviour 4 Strike process adopted for dealing with Anti-Social Behaviour continues to focus on providing early interventions to moderate behaviour. **Our Community Safety Wardens (CSW's) maintain a high profile presence across the borough, through active patrols, whilst focusing on 'hot-spots' as identified from community concerns and localised intelligence.**

CCTV operations continue to monitor our towns and key locations and during this period conducted 10,040 patrols of town centres. CCTV continues to act as a deterrent and support the community safety partnerships activities.”

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Risks/Threats

| Title | Original Date | Original RAG | Original Likelihood of occurrence | Original Impact | RAG | Likelihood of occurrence | Impact | Comment |
|---|---------------|--------------|-----------------------------------|-----------------|-----|--------------------------|--------|--|
| Any increase in crime, disorder, anti-social behaviour, will change citizen perception in feeling safer in their community and affect public confidence in the services we (and our partners) deliver | 01 Apr 2010 | ◆ | 4 | 3 | ◆ | 3 | 3 | Reported levels of crime and ASB continue to decline. |
| Interventions to address crime, disorder, anti-social behaviour not resulting in an enhanced feeling of safety | 01 Apr 2010 | ◆ | 3 | 3 | ◆ | 3 | 3 | Publicity campaigns have been undertaken in relation to reductions in ASB, in order to provide reassurance |

Actions

| Title | Comment | Overall Status | % Complete | RAG |
|---|--|----------------|------------|-----|
| 01. Apply a robust "4 strike" process working in partnership to address perpetrators of anti-social behaviour | The Four Strike Process continues to implement early interventions to reduce anti social behaviour. | Complete | 100 | ● |
| 02. Deploy Community Safety Wardens on proactive patrols and in response to priorities identified by our communities, providing visible reassurance | Community Safety Wardens continue to have a high profile presence within our communities | Complete | 100 | ● |
| 03. Ensure our community Safety Wardens confiscate alcohol to address underage drinking to enforce designated public places orders | Community Safety Wardens continue to enforce legislation in relation to consumption of alcohol in public. | Complete | 100 | ● |
| 04. Undertake targeted operations to tackle underage sales of alcohol | Throughout 2010/11 and 11/12, operations were put in place to address issues of underage and proxy sales of alcohol and we reported that this action was completed at the end of 2011/12. However, work continues on this action and in addition to the test purchase exercises being carried out, a successful 'proxy sales' operation has been carried out in partnership with police and Community Safety Wardens, targetting premises where alcohol was being supplied to children by adult members of the public. | Complete | 100 | ● |
| 05. Work with the Neighbourhood Policing Teams to promote 'No cold calling zones' | We reported at the end of 2011/12 that this action was completed. However, work is actually ongoing with a total of 33 CCBC run Warden Controlled complexes throughout the Borough will be designated No Cold Calling Zones(NCCZs) during the financial year. Currently in undertaking consultation with residents, once this process is completed each complex will be designated an NCCZ on a rolling programme and it should be noted, that all work done todate has been successfully implemented. | Complete | 100 | ● |
| 06. Facilitate the provision of support to victims of anti-social behaviour | The SCCSP has commissioned the charity Victim Support to employ a local "Victims Champion" to support victims and witnesses of ASB. The "Victim's Champion" is supported by trained Victims Support ASB counsellors. All agencies involved in the SCCSP ASB process are engaged with the "Victims Champion" striving to enhance the service they provide to victims/witnesses. | Complete | 100 | ● |

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Actions

| Title | Comment | Overall Status | % Complete | RAG |
|---|--|--------------------|------------|-----|
| 07. Maintain a 24/7 CCTV network to protect and reassure our communities | The CCTV network for CCBC consists of a total of 144 town centre cameras located in 27 town centres throughout the Borough. These are monitored by Security Industry Authority Licensed Operators working to National Security Inspectorate Audited standards and are monitored 24 hours a day, 7 days a week. | Complete | 100 | 🟢 |
| 08. Continue development of the Safer caerphilly Volunteer network | The Safer Caerphilly Volunteer Network incorporates the diverse range of individuals who are actively involved in their communities and have an interest in working alongside other partner agencies to tackle crime and anti-social behaviour. The Volunteer Network is made up of individuals from groups such as Neighbourhood Watch, Crime Prevention Panels, Community Groups and Partnerships, Street Pastors and Tenants and Residents Associations. | Partially Complete | 80 | 🟡 |
| 09. Ensure the Safer Caerphilly Community Safety Partnership promotes community engagement through the PACT process | Gwent Police produce newsletters each month for each of the 33 Wards within Caerphilly County Borough. Various aspects of SCCSP work are included in the newsletters such as updates on PACT priorities and on-going projects/initiatives such as Project Bernie. The PACT process also continues to be advertised in the local Press and via local surveys that are conducted in the areas. | In Progress | 80 | 🟡 |
| 10. We will work with Responsible Authorities to control disorder and nuisance associated with licensed premises and activities | We reported that this action was completed at the end of 2011/12. However, work continues on this and regular meetings are held between the Responsible Authorities identified under the Licensing Act 2003. Police Crime Reduction Officers are co-located with Council Licensing Enforcement and Trading Standards Officers. | Complete | 100 | 🟢 |
| 11. Undertake targeted enforcement actions and campaigns against those responsible for littering, fly tipping & dog fouling in our communities. | We reported that this action was completed at the end of 2011/12. However, work continues to be implemented on this initiative, which is showing to have an impact on our communities and its citizens. Increased numbers of Fixed Penalty Notices issued, dog fouling campaign across the main parks of Penyfan/Parc cwn Darren/Morgan Jones Waunfawr Park in support of green flag bids. Zero Tolerance on dog fouling continuing. Littering campaigns in conjunction with 2 leading franchise operations in the county borough, over 300 people signed anti littering pledge. High profile illicit tipping cases highlighted in press including woman being arrested at Bristol Airport. Any case which can be persuaded, is persuaded. | Complete | 100 | 🟢 |

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Actions

| Title | Comment | Overall Status | % Complete | RAG |
|---|---|----------------|------------|-----|
| 12. Maintain local restorative justice to improve the street scene, working with our partners to utilise community payback hours in areas identified by members of the public | The Safer Caerphilly Community Safety Partnership continues to work closely in partnership with colleagues at the Wales Probation Trust on the Community Payback initiative, which sees offenders carrying out tasks in the community, while wearing fluorescent orange jackets to ensure they are highly visible to members of the public. | In Progress | 80 | ⚠ |
| 13. Working with Partners to develop and enhance the recent StreetPride initiative to assist communities to take pride and responsibility in their streets and neighbourhoods | <p>The StreetPride initiative was launched in April 2010. The Council, Wales Probation Trust, Fast Forward and the Police continue to participate in this ongoing initiative and in addition to dealing with everyday public concerns about our streets, villages, towns and surrounding environments, we have now established and well embedded some specific working groups that are making an impact on the quality of life in our borough. For example:</p> <ul style="list-style-type: none"> A network of volunteers and Community Champions. A Community Payback Scheme. A Graffiti Busters programme. Community Cleansing Teams. A Tidy Towns, Tidy Places Team. A Community Assets Team. A Weed Removal Team. <p>In 2011/12, there were 8 clean-up campaigns carried out and we secured almost £40,000 of Welsh Government (WG) Tidy Towns funding for 9 projects under this scheme.</p> <p>"We continue to make progress in this area with increased levels of enforcement activity. We have also heightened our approach to naming and shaming offenders so that we now publish their details in the Council newspaper delivered to every home in the Borough and through social media, as well as on our website and media releases. We have also continued our programme of awareness raising events including dog fouling flagging events, days of action with partners, and working with a major fast food restaurant chain on signing up their customers to litter pledges."</p> <p>The StreetPride website has been enhanced to further promote the initiative and message, and a hotline has been created to receive service request on the main issues which can be addressed by the service areas to enhance the street scene.</p> | In Progress | 90 | ⚠ |
| 14. Ensure both centre and street-based Youth Services staff continue to educate young people to keep themselves safe and behave acceptably in public | <p>Youth Service teams proactively work with the Police and the Police Community Support Officers (PCSOs) and are also represented at the Safer Caerphilly Community Safety Partnership (SCCSP) tasking meetings. Police officers and PCSOs have worked alongside Youth Service personnel in the delivery of specific diversionary activities at key calendar periods such as Easter (for example. Project Bernie' which is a South Wales Fire and Rescue Service and partnership initiative that aims to tackle and stop deliberate grass and mountain fires over the Easter Holiday period, in high risk areas of South Wales) and Halloween and Bonfire night.</p> <p>82% of young people surveyed (115) engaged with the Youth Service Hub team (Communities First areas) reported that their involvement had helped them to learn more about risk taking topics, such as alcohol, drugs, crime, anti social behaviour, smoking, sexual health, money, truanting, health, arson, hate crime and vandalism.</p> <p>64% reported behaviour change with regards to: Cutting usage of drugs and alcohol. Less aggressive. Better behaviour. Smoking less. Impact on truancy. Trying not be involved in ASB. Thinking about dangers and consequences. Thinking about things more. More aware of different religions (tolerance) Reduce usage of energy drinks.</p> | In Progress | 90 | ⚠ |

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Metrics

| Period | Title | Actual | Comment |
|-------------|--|---------|---|
| Q2 12/13 | Number of fixed penalty notices issued for dog fouling incidents | 48.00 | Accumaltive actual Q1=22 + Q2=26 |
| Q2 12/13 | Number of fixed penalty notices issued for littering incidents | 174.00 | Accumalative actual Q1=73 + Q2=101 |
| Q2 12/13 | Number of service requests on anti-social behaviour matters | 3359.00 | For 2012/13. The number of requests received to date has been: Qtr 1=1447 plus Qtr 2=1882 |
| Q2 12/13 | Requests for removal of graffiti | 22.00 | Accumulative Actual. Qtr1 =10 plus Qtr2 =12 |

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Evidence

| Period | Title | Actual | Target | Intervention | RAG | Result 12 Months Ago | Comment |
|----------|--|----------|----------|--------------|-----|----------------------|---|
| Q2 12/13 | ASB Drop off rate % decrease between strike 1 and 4 intervention stage of the ASBO process | | 99.00 | 90.00 | | 99.61 | Figures for quarter 2 are currently unavailable due to staffing issues at Gwent Police |
| Q2 12/13 | Number of children and young people entering the youth justice system for the first time | 50.00 | 120.00 | 130.00 | – | 90 | Accumulative measure. There is a national drive to reduce levels by 20% by 2020 since 08/09 (Approx equiv to 2% reduction per year) Q1: Male=25 and Female=5 Q2: Male=15 and Female=5 |
| Q2 12/13 | Number of community payback hours received across the County Borough | 17688.00 | 14000.00 | 8000.00 | ↑ | 16705 | A total of 17,688 hours of Community Payback were carried out during quarters 1 and 2 throughout the Caerphilly county borough area. |
| Q2 12/13 | Number of members on the community volunteer network | 230.00 | 230.00 | 217.00 | ↓ | 219 | There are currently 230 members on the Safer Caerphilly Volunteer Network. |
| Q2 12/13 | Number of under age test purchases undertaken for Alcohol Purchases | 19.00 | 30.00 | 15.00 | ↓ | 46 | Test purchases are intelligence led & seasonal, traditionally second half of year produces more intel and more attempts |
| 2012/13 | Public perception of how the Police and CCBC are dealing with anti-social behaviour and crime in the area (Household Survey) | 58.00 | 54.00 | 50.00 | – | 58 | Data collected every two years from the Household Survey. This PI replaces: Local Public Confidence Survey - Q3a % respondents that agree the Police and Council are dealing with anti social behaviour and crime issues (as previously collected by the police). The original targets anticipated for the latter PI was previously set at 54% for 11/12 & 56% for 12/13. |
| Q2 12/13 | STS006 The percentage of reported fly tipping incidents cleared within 5 working days | 98.24 | 99.00 | 96.00 | ↑ | 99.00 | Monitored Quarterly. |
| Q2 12/13 | STS007 The percentage fly tipping incidents which lead to an enforcement activity | 49.58 | 40.00 | 30.00 | ↓ | 46.2 | Accumulative measure. Figure taken from Flycapture, the national fly tipping data base. |